

Patient Bill of Rights and Responsibilities

The Center for New Beginnings is dedicated to helping children and adolescents with autism spectrum disorders (ASD), mental health concerns and other developmental disabilities achieve their potential in family, community and school life. We care about the dignity and welfare of all who receive services from us. Although these rights are written for the patient, in most cases they also apply to the patient's parents or legal guardians. The center expects staff, patients, families and visitors to act in a reasonable and responsible way at all times.

A Child's Rights

At the Center for New Beginnings, you have the right:

- To be treated with kindness by a staff member who knows you.
- To keep your health information private from strangers.
- To have safe care that is not needlessly hurtful.
- To be spoken to in words that you understand.
- To use a translator to talk to you about your care in a language you understand.
- To make the best choices for you care.

A Parent's Rights

As a parent of a child at CFNB, you have the right:

- To access your child's information, including diagnosis, treatments and prognosis.
- To stop, ignore or refuse treatment for your child to the extent it is allowed by law. If you do this, CFNB may stop treatment until an agreement is reached.
- To receive a description of all the services and charges listed on your bill, regardless of how you are paying for it.
- To expect that CFNB staff will talk with you regularly to understand your family's needs; recognize developmental goals; and understand when a treatment is right for your child's age.
- To be involved with your child's care.
- To discuss concerns with your child's therapy team. If you still have concerns, you can request a meeting with the director to discuss them.

Responsibilities

As a parent you have a responsibility:

- To give staff your child's complete, correct medical history and to update this information with any changes.
- To follow the treatment plans developed by your child's consultant.
- To be responsible for you actions and any effect it may have on your child, if you refuse treatment or do not follow the staff's directions.
- To pay for services as soon as possible.
- To be respectful of other children, families and the CFNB staff members.

If you have a concern about any of these rights or responsibilities, you may discuss it with a CFNB staff member or your case supervisor. If you are still concerned, you may also speak with the executive director's office at (706) 437-0505.